

Long Distance

INTRALATA FREEZE

Intralata Carrier: The carrier you have chosen to provide your intralata (local) long distance service. You may freeze your chosen intralata carrier in writing so that the carrier cannot be changed without your permission. To do so, you may complete and sign this form.

I have read the above and wish to freeze my intralata (local) long distance carrier.

Signature _____ Phone Number _____

Preferred Intralata Carrier _____ Date _____

PIC FREEZE

PIC: Preferred Interexchange Carrier you have chosen for your interlata long distance calls when dialing 1+. (This does not include calls made to numbers within the Nashville lata).

You may freeze your chosen interexchange carrier in writing so that the carrier cannot be changed without your permission. To do so, complete and sign this form.

I have read the above and wish to freeze my long distance carrier.

Signature _____ Phone Number _____

Preferred Interexchange Carrier _____ Date _____

SUBSCRIBER: The person or persons whose name the phone is in. Only the subscriber may sign or remove a Freeze. When more than one name appears on an account, any one of those persons has the authority to do so.

FREEZE MAY BE REMOVED THROUGH THE FOLLOWING METHODS:

1. Written authorization signed by the subscriber.
2. Oral authorization by the subscriber, providing he/she can provide identity (preferably a social security number), and expressly requests the freeze be lifted.
3. A three-way conference call between the new carrier you are choosing, the subscriber (person named on the account), and a DTC customer service representative. Again, subscriber must provide confirmation of his/her identity (preferably a social security number) and must expressly request the freeze be lifted.

CHARGES: There is no charge to freeze your present carrier. There is a charge each time you change carriers.

PIC CHANGE AUTHORIZATION

I hereby authorize and request my long distance service to be switched to DTC Long Distance.

Signature _____ Date _____

If you have questions, please call us at 615-529-2955 or 615-588-1277 (Carthage)

FOR OFFICE USE ONLY

Name

Address:

Member #:

Date Entered:

S/O #: