

CUSTOMER PROPRIETARY NETWORK INFORMATION

To what kind of information are we referring?

This information, called "Customer Proprietary Network Information" or "CPNI," is information we acquire in the course of providing service to you. It includes the calling features, options, and plans to which you subscribe, billing information, and the identity of the long distance carrier you have chosen. You have the right, and we have the duty under federal law, to preserve the confidentiality of this information.

How is this information used now & how might it be used?

We use this information today to market features, options and calling plans relating to the service you currently are receiving from us. It is never released to outside companies. If you consent, this information may be shared with our affiliates so they can market their telecommunications services, such as long distance or wireless, to you.

What do I need to do to give my consent?

No action on your part is necessary unless you wish to restrict DTC Communications from sharing this information with its affiliate companies. If you wish to deny the use of your CPNI, please dial (615) 529-2955 or you can send an e-mail to dtccpni@dtccom.net with your request within 33 days of receipt of this notice. Your approval or denial will remain valid until you advise us otherwise.

How will this affect services I currently am receiving?

Whatever you decide will not affect the provision of any service to which you currently subscribe. However, denying the use of your CPNI may render you unable to receive information from DTC Communications and its affiliates about new or revised products and services, new technologies, promotions, and service packages that might be of special interest to you.