



ROBOCALL MITIGATION

DTC Communications is concerned about the number of suspected robocalls targeting our customers and the potential harmful impact they can cause. Every day, scammers use these types of calls attempting to trick people out of money or obtain access to personal information. To help you and your family avoid becoming a victim of unwanted and potentially unlawful robocalls, we encourage all customers to read and implement the FCC's tips and tools to combat robocalls. The website is: <https://www.fcc.gov/consumers/guides/stop-unwanted-robocalls-and-texts>.

To help in reducing the number of illegal robocalls that may originate on our network, DTC Communications has implemented robocall mitigation efforts to monitor our network and verify calls originating and terminating over our network are from legitimate numbers.

In line with FCC rules, users of DTC's voice service are prohibited from originating illegal and spoofed robocalls with the intent to defraud, cause harm or wrongly obtain anything of value from the recipient of the call. Violation of these terms can result in suspension or termination of the user's voice telephone service.

To report suspected illegal robocalls, call 615-529-2955 or email us at contactus@dtccom.net.